

COMMUNITIES AND PLACE OVERVIEW AND SCRUTINY COMMITTEE AGENDA

Monday, 20 June 2016 at 1.30 pm in the Whickham Room - Civic Centre

From the Chief Executive, Jane Robinson

Item	Business
1.	Apologies for Absence
2.	Constitution (Pages 3 - 4) Report of the Chief Executive
3.	Role and Remit (Pages 5 - 6) Report of the Chief Executive and Strategic Director, Corporate Services and Governance
4.	Minutes (Pages 7 - 14) The Committee are asked to agree the minutes of the meeting held 18 April 2016.
5.	Odour Issues Emanating from Landfill Sites in the West of the Borough (Pages 15 - 18) Report of the Strategic Director, Communities and Environment
6.	OSC Review - Impact of Gambling on the Borough - Scoping Report (Pages 19 - 22) Report of the Strategic Director, Communities and Environment
7.	The Council Plan - Year End Assessment of Performance and Delivery 2015 - 16 (Pages 23 - 40) Report of the Chief Executive and Strategic Director, Communities and Environment
8.	Corporate Strategic Tracker and Target Indicators - 2020 (Pages 41 - 46) Report of the Chief Executive and Strategic Director, Communities and Environment

Contact: Karen Robson Email - karenrobson@gateshead.gov.uk, Tel: 0191 4332129

Date: Friday, 10 June 2016

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TITLE OF REPORT: Constitution

REPORT OF: Jane Robinson, Chief Executive

Purpose

To note that the constitution of the Overview and Scrutiny Committee and the appointment of the Chair and Vice Chair as approved by Council for the 2016/17 municipal year is as follows:-

Chair Councillor P Dillon
Vice Chair Councillor T Graham

Councillors B Clelland
L Caffrey
D Davidson
S Dickie
K Dodds
J Graham
M Hood
H Hughes
K McCartney
C McHugh
J Simpson
J Turnbull
A Wheeler
P Craig
D Duggan
J McClurey

Recommendation

The Committee is asked to note the report

CONTACT: Karen Robson

Extension 2129

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TITLE OF REPORT: **Role and Remit**

REPORT OF: **Jane Robinson, Chief Executive**
Mike Barker, Strategic Director, Corporate Services
and Governance

Summary

The report sets out the remit and terms of reference of the Committee as previously agreed by the Cabinet and the Council.

Background

1. Article 6 of the Council's Constitution sets out the aims and objectives of the scrutiny function in Gateshead Council. In particular it should be an integral part of the Council's framework and a constructive process which works alongside other parts of the Council's structure, contributing towards policy development. Importantly it will enhance rather than duplicate activity and it will look to broader issues affecting local people rather than just internal Council issues.

Remit/ Terms of Reference

2. Within the above principles, all Overview and Scrutiny Committees will
 - Review decisions, holding decision makers to account
 - Call - in executive decisions in accordance with the procedure set out in the Overview and Scrutiny Committee rules
 - Contribute to the policy making process through:-
 - Policy reviews agreed as part of the service planning cycle
 - Advice given to the Cabinet as part of the Council's performance management system
 - Scrutinising and developing the Council's Improvement Programme
 - Examining Issues in the Schedule of Decisions
 - Ensure other agencies, public and private, play their part in achieving a better quality of life for Gateshead residents.
3. This Committee has specific responsibility for performing the overview and scrutiny role in relation to:-
 - economic development and vitality;
 - lifelong learning including education, training and learning outside the school environment; people into work;

- culture, leisure, the arts, sports and recreation;
- matters relating to housing, including management of the Council's housing stock and relationships with the Gateshead Housing Company;
- the physical development and regeneration of the area;
- transport planning and the promotion of public transport;
- the quality of the local environment, including refuse collection, street cleaning, ground maintenance, highway maintenance and the cleaning of Council buildings; and
- the protection of the environment, including Climate Change.

Recommendation

4. The Committee is asked to note its remit and terms of reference.

Contact: Karen Robson

Ext: 2129

GATESHEAD METROPOLITAN BOROUGH COUNCIL

COMMUNITIES AND PLACE OVERVIEW AND SCRUTINY COMMITTEE MEETING

Monday, 18 April 2016

PRESENT: Councillor P Dillon (Chair)

Councillors: T Graham, B Coates, D Davidson, J Graham,
M Hood, H Hughes, K McCartney, J McClurey and
C McHugh

APOLOGIES: Councillors L Caffrey, P Craig, S Dickie, K Dodds,
J Simpson and A Wheeler

CPL34 MINUTES

The minutes of the meeting held on 7 March 2016 were agreed as a correct record.

CPL35 ODOUR ISSUES EMANATING FROM LANDFILL SITES IN THE WEST OF THE BOROUGH

The Committee considered a report providing an update on the issues arising from landfill sites in the west of the Borough and in particular to highlight progress on the actions agreed at the Communities and Place Overview and Scrutiny Committee in March 2015 and the original feedback on these actions reported in September 2015.

The Committee has previously received feedback on actions points 1, 2, 3, 4, 5, 6, 7, 9 and 12 and where necessary these points have been completed. The Committee received an update on action points 8, 10 and 11.

Action 8:

That a process for the Council's cabinet, to invite comments from the relevant advisory group on applications for EA permits be explored.

Update:

An advisory group was set up to provide comments on the EA consultation on the Permit variation application for Blaydon Quarry. The response was endorsed by Cabinet at their meeting on 15 September 2015. The reviewed permit has been issued by the Environment Agency.

Action 10:

That the Council make representations to the current DEFRA consultation on waste crime and that the link to the consultation be published.

Update:

The Government has published its response to the consultation on the above and a link to this is provided below:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/466879/waste-crime-consult-sum-resp.pdf

Action 11:

That there be a greater focus on enforcement to ensure EA permits are complied with and to look at the type of evidence required to pursue enforcement in relation to odour.

Update:

The Environment Agency continues to actively regulate both the Blaydon and Path Head landfill sites to ensure they comply with the permits they signed up to and the impacts on the local community are kept to a minimum.

In recent weeks the Environment Agency has served 3 Enforcement Notices to ensure the permits are complied with. Two of these enforcement notices were served on Suez in relation to odour problems at the Path Head site. The ongoing odour problems at Path Head remain subject to a formal investigation by the Environment Agency.

Blaydon Update

The revised planning permission was granted for this site in September 2015. This included a number of conditions that required further information to be submitted by particular dates or when particular works commenced on site.

- a) the submission of planning conditions 2, 7, 20, 24, 27 (and 11) which should have been discharged by 2 October 2015
- b) the submission of planning conditions 3, 4, 12, 13, 14, 22, 23, 25, 26, 28, 31 and 32 due by 2 March 2016

At the most recent meeting with the operator and their agent (29 Jan), the operator agreed to submit all of the required information by the end of February (both those that needed to be submitted by October and March). However, this information was not submitted and is still outstanding. As such the operation is in breach of these planning conditions, so, in light of this consideration is being given to next steps, including taking enforcement action.

The first meeting of the Community Liaison Group following the grant of planning permission took place on 30 March 2016 following a 9 month gap where no meeting took place. One of the requirements of the revised planning permission is that the operator must host three liaison Group meetings a year one of which must include a site visit. The constitution for this meeting is being prepared.

At this meeting the operator, the Environment Agency and the Local Planning Authority gave an update and residents had the opportunity to raise issues that they had about the site.

The Environment Agency produces regular updates on its website relating to this site. The most recent update (1 April) can be found at:

<https://www.gov.uk/government/publications/blaydon-quarry-landfill-newcastle-upon-tyne/blaydon-quarry-landfill-newcastle-upon-tyne>

In summary tipping continues in cell 7, which is in the central part of the site. Tipping in this area is likely to continue for approximately 3 years before moving in to cell 8 which will be the final cell.

The Environment Agency has asked for the cells to the east of the site to be capped this spring, which will allow these areas to be restored back to grassland in accordance with the planning requirements this summer. The Environment Agency is also expecting additional gas extraction wells to be drilled in these completed areas to maintain full extraction across the site.

Capping work is due to commence on 25 April subject to favourable weather conditions. Preparatory placement of soils has already started.

The electricity generating plant continues to run at full capacity, with any additional gas burnt in the standby flare.

In the last few weeks the Environment Agency has received odour complaints on its incident hotline and is instructing Octagon to take steps to reduce odour coming from this site.

On 19 February 2016 the Environment Agency served an enforcement notice on Octagon to submit proposals to remediate odours coming from the site. This notice was complied with and their proposals are being assessed.

Path Head Update

The Environment Agency produces regular updates on its website relating to this site. The most recent update (1 April) can be found at:

<https://www.gov.uk/government/publications/path-head-landfill-gateshead/path-head-landfill-site>

The Environment Agency is continuing to instruct Suez to take steps to reduce the odours and comply with their environmental permit. Our investigations have identified odour sources on site and we have informed Suez that further improvements are required to the gas management system on site.

The Environment Agency served notice on Suez to require engineering plans detailing the installation of additional gas extraction wells and capping works. This Enforcement Notice has now been complied with but a further enforcement notice

has been served on Suez to ensure this work is carried out within the agreed deadlines.

The Environment Agency are also carrying out significant additional odour monitoring around both the Path Head and Blaydon sites. It has also installed a monitoring station which will constantly monitor air quality downwind of Path Head for three months. Following that, the station would be moved downwind from Blaydon.

Health Issues – Public Health England and Gateshead Council’s Public Health team have met with local councillors and have been working with local GPs and the Environment Agency to review residents’ concerns in light of findings from monitoring at the site. Whilst the odours are distressing and can cause symptoms such as sore throats, nausea, headaches and dizziness, the substances that cause the smells are not themselves harmful to health. The Council has provided updates about the health concerns of the odours on its website

<http://www.gateshead.gov.uk/Building%20and%20Development/Planning/Gases-and-odour-at-Path-Head-landfill-site.aspx>

The Environment Agency, Gateshead Council and Public Health England will maintain a partnership approach to tackle this issue and will continue to keep people informed on both the Environment Agency and the Councils Websites.

Next Steps

Monitoring of the sites will continue, including joint visits between the Council and the EA.

The planning conditions will continue to be monitored and enforcement action taken where necessary.

Regular updates will be given to keep people informed on both the Environment Agency and the Council Websites.

- RESOLVED -
- i) that the Committee noted the completed actions
 - ii) that a meeting be convened with the Environment Agency at the earliest opportunity
 - iii) that lobbying nationally and a review of the legislative framework in place for the powers and responsibilities of the Environment Agency be undertaken as soon as practicable

CPL36 REVIEW OF OPPORTUNITIES TO PROMOTE RURAL GATESHEAD - FINAL REPORT

The Committee received the final report and findings of the recent review which examined the promotion of rural Gateshead as both a tourism and business location.

As a result of the evidence gathering sessions and site visit the following emerging issues were identified:

- The untapped potential of many of the boroughs rural assets and a lack of visitor accommodation
- The need to continue to work with local, regional, national and international partners to grow the number of day visitors and overnight stays
- The need to work with the private sector to maximise the investment in the tourism businesses infrastructure.
- The lack of suitable, affordable business space in rural areas
- The need to improve business communications and collaboration and ensure access to business support.
- Recognition of the need for enhanced partnership working to maximise the economic benefit for rural communities, and
- Recognition of the impact of the rural area on health and wellbeing

The Committee were advised that the key findings from the OSC's review of promoting rural Gateshead as a tourism and business location:

- The Council should maximise the visitor potential of rural assets, thereby creating the best possible environment for tourism, new business development and job creation. Further research should be undertaken into the development of a 4 star hotel and to explore how the wider accommodation offer can be enhanced. The economic potential of key sites such as Gibside and the Angel of the North should be encouraged.
- There is scope to ensure that Council spending in the rural area seeks to maximise benefits to local businesses, residents and visitors – to make best use of resources and impact multiple agendas.
- There is scope to improve the tourism offer by increasing the choice and quality of the food offer, and also to identify gaps in the provision of rural services.
- Highly skilled people are needed if the tourism potential of rural Gateshead is to be realised. Apprenticeship opportunities should be explored.
- There is the need to better coordinate the promotion of events in the borough, including those of public private and voluntary sector bodies. This would help promote the borough as a day visitor location and support the growth of jobs and businesses.
- There is a need to continue to support the work of the Land of Oak and Iron Landscape Partnership and maximise the potential for economic and cultural benefits arising from the programme.
- Discussions have highlighted a desire for NGI to have a more proactive role in marketing Gateshead as a whole including maximising the opportunities for promoting the rural areas of the borough.
- Research has demonstrated a continued lack of high quality, affordable business space in rural communities, therefore support to develop new enterprise hubs should continue, including the opportunities for existing cultural venue to generate income to support their future sustainability.
- The Council provides a borough wide business support offer, however opportunities to enhance this should be considered. External funding should

be sought where possible to provide business support and help overcome isolation and provide networking opportunities. Opportunities to train people in key growth sectors should be encouraged as part of an approach to create higher level jobs in rural areas.

- RESOLVED -
- i) that the final recommendations be agreed
 - ii) that the findings be reported to Cabinet

CPL37 REVIEW OF DOMESTIC ENERGY MANAGEMENT / FUEL POVERTY - MONITORING REPORT

The Committee received the monitoring report setting out progress made against the recommendations agreed by the OSC following the domestic energy management and fuel poverty review. The review made recommendations to help reduce fuel poverty and improve residents' management of their energy bills.

Key achievements were noted since the last update report and the Committee were advised that the Council and partners will continue to progress initiatives that respond to the agreed recommendations and ultimately improve energy in domestic properties and reduce fuel poverty.

- RESOLVED -
- i) that the OSC is satisfied with progress against actions to date
 - ii) that future update reports be included within annual reports for Carbon Emissions monitoring

CPL38 COMMUNITY SAFETY SUB-OSC - REVIEW OF THE PREVENT AGENDA

The Committee received details of the Final Report of the Community Safety Sub OSC following a series of evidence gathering sessions that were held throughout 2015/16 in relation to its review of the Prevent Agenda.

Following a series of evidence gathering sessions, the Sub-Committee identified no significant gaps in the current arrangements that are in place. However, in order to ensure we remain proactive in addressing future challenges and continue to have strong and robust processes in place to safeguard those at risk of being drawn into extremism, the Sub-Committee has identified a number of suggested actions.

The recommendations are designed to help build upon, and strengthen our existing approach and have been aligned with the three themes identified within the national Prevent Duty Guidance published by Government earlier in the year – and include: *Leadership, Working in Partnership and Capabilities*.

- RESOLVED -
- i) that the information be noted.
 - ii) that the report be referred to cabinet for approval
 - iii) that six monthly updates in relation to the progress made against delivering the draft recommendations are submitted

CPL39 ANNUAL REPORT OF TALISMAN

The Committee received a report providing an annual update of the TALISMAN (Tenant and Leaseholder Independent Scrutiny Management) Panel.

The Committee has, as part of previous update reports, received details of the findings from the following reviews that TALISMAN have carried out:-

- Anti-social behaviour case management
- Rent and Income
- Void management

TALISMAN also carried out:-

Review of Customer Services
Review of Lettings – Hard to Let Properties
Recruitment and development of TALISMAN members

TALISMAN has completed its review of hard to let properties and is currently pulling together its final report which it will present to TGHC Customers and Communities Committee in May 2016.

TALISMAN has drawn up a shortlist of five potential areas for its next scrutiny review. It will agree which area it wants to focus on at its next meeting in April.

Members of TALISMAN will continue to receive a six monthly development review with the Independent Mentor. The reviews also provide an opportunity to identify any collective and individual training needs.

The Panel continues to develop and it is expected that this will evolve further during the next year.

RESOLVED - i) that the information be noted
 ii) that further annual progress reports be brought back to the OSC in order to scrutinise the effectiveness of co-regulation

CPL40 ANNUAL WORK PROGRAMME

The Committee received the proposals for the development of the work programme for OSCs and sets out the provisional work programme for the Communities and Place OSC for the municipal year 2016-17.

The Committee agreed that the review topic for 2016-17 should be 'Review of impact of Gambling on the Borough' and the case study should be 'Street Cleanliness – Enforcement, Education and Community Involvement' with partner feedback from the Health and Wellbeing Board.

RESOLVED - i) that the review topic and areas to be progressed as case studies for 2016-17 be agreed

- ii) that the OSC's provisional work programme for 2016-17 be endorsed and referred to Council on 26 May 2016 for agreement
- iii) that further reports be brought to committee to identify and additional issues which the Committee may be asked to consider

Chair.....

TITLE OF REPORT: Progress Report - Issues Emanating from Landfill Sites in the west of the Borough

REPORT OF: Paul Dowling, Strategic Director, Communities and Environment

SUMMARY

This report provides an update on the issues arising from landfill sites in the west of the Borough.

Purpose of the Report

1. This matter was originally reported to the Communities and Place Overview and Scrutiny Committee in March 2015, where a number of actions were identified. Feedback on the identified actions was provided to the Committee in September 2015 and April 2016. This report will provide a general update on these sites. Representatives from the Environment Agency will be present at the Committee, to provide an update and respond to any queries that may be raised.

Background

2. Following concerns raised by residents in some parts of the west of the borough the matter was brought before the Communities and Place Overview and Scrutiny Committee in March 2015. The Committee received a report which also featured significant input from the Environment Agency (EA) as one of the regulators of the Landfill sites.
3. During the meeting twelve actions were agreed and an update on these points was presented to the Committee in September 2015 and April 2016.
4. The Committee will be provided with an update on the current operations at Blaydon and Path Head Landfill sites.

Blaydon Update

5. The revised planning permission was granted for this site in September 2015. This included a number of conditions that required further information to be submitted. In response to this, the applicant has submitted the following applications:
 - a) 12/01266/DOC1 – Application to discharge conditions 23 and 24
 - b) 12/01266/DOC2 – Application to discharge conditions 7, 12, 13, 14, 22, 26, 45, 46 and 52

c) 12/01266/DOC3 – Application to discharge conditions 4, 5, 11, 23, 24, 25, 27, 28, 29, 30, 31 and 32

6. The above applications are under consideration. Where necessary, further information has been requested from the applicant.
7. The first meeting of the Community Liaison Group following the grant of planning permission took place on 30th March 2015 and the next meeting (which is to involve a site visit) is to take place on 8th June.
8. The Environment Agency produces regular updates on its website relating to this site. The most recent update (6th May) can be found at:
<https://www.gov.uk/government/publications/blaydon-quarry-landfill-newcastle-upon-tyne/blaydon-quarry-landfill-newcastle-upon-tyne>
9. In summary, the capping of Cell 5b in the north east corner of the site is underway and largely complete. Tipping continues in the central part of the site (Cell 7) and tipping will continue in this area for approximately 3 years.
10. The EA served a notice on the site operator that obliged them to submit proposals to remediate odours coming from the site. This notice was complied with. The EA will continue to carry out targeted odour monitoring checks in the area and inspect the site to ensure that potential sources are being addressed by the operator.
11. The EA are aware of reports of litter in the area and they will continue to check the effectiveness of litter control on site.

Path Head Update

12. The Environment Agency produces regular updates on its website relating to this site. The most recent update (20 May) can be found at:
<https://www.gov.uk/government/publications/path-head-landfill-gateshead/path-head-landfill-site>
13. The Environment Agency served notice on Suez to require engineering plans detailing the installation of additional gas extraction wells and capping works. This notice was complied with. A second enforcement notice was served on Suez to ensure work was carried out within the agreed deadlines. Again, this notice has been complied with.
14. The Environment Agency have installed a monitoring station at St Thomas Aquinas school on 2nd June which will constantly monitor air quality. It is anticipated that the equipment will be in place for 3 months.
15. Tipping at this site will end in January 2017, with restoration to be completed by January 2018. The agreed restoration scheme will need to be varied to account for a reduced amount of material on the site. The operator has carried out

consultation with local residents to notify them of the proposed restoration scheme. It is anticipated that details of the proposed restoration scheme will be submitted to the Council in the next couple of months for formal consideration.

16. The Environment Agency, Gateshead Council and Public Health England will maintain a partnership approach to tackle any issues at this site and continue to keep people informed on both the Environment Agency and the Councils Websites.

What will we do next?

17. Monitoring of the sites will continue, including joint visits between the Council and the EA.
18. The planning conditions will continue to be monitored and enforcement action taken where necessary.
19. Regular updates will be given to keep people informed on both the Environment Agency and the Council Websites.

Recommendation

- It is recommended that the Communities and Place Overview and Scrutiny Committee consider the above.

Contact: Anneliese Hutchinson, Service Director, Development and Public Protection ext. 3881

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TITLE OF REPORT: OSC Review – The impact of gambling on the borough – Scoping Report

REPORT OF: Anneliese Hutchinson, Service Director Development, Transport and Public Protection

SUMMARY

The Communities and Place Overview and Scrutiny Committee have agreed that it will carry out a review of the impact of gambling in Gateshead as part of its 2016/17 work programme.

The review will draw upon local and national evidence and will focus on:

- **Gambling in Gateshead** – the distribution, types and number of premises licensed for gambling and how this has changed over time; the types of gambling taking place in the borough
- **The legal framework for regulation of gambling and the role of the regulators** - the Gambling Act 2005 and the respective roles of the Gambling Commission and Gateshead Licensing Authority; the impact of other regulatory regimes on gambling activity
- **Local and national concerns about gambling** - evidence and observations from local and national regulators, operators, trade bodies, treatment providers, charities and public agencies
- **Developing research evidence on gambling related harm** - a review of recent developments and best practice and how it can be used in Gateshead to minimise gambling related harm.

This report sets out the scope of the review.

1. Background

2. The Gambling Act came into force in 2007 and put in place a comprehensive and cohesive regulatory regime based on three fundamental objectives:

- preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
- ensuring that gambling is conducted in a fair and open way; and
- protecting children and other vulnerable persons from being harmed or exploited by gambling

3. The Council's overall vision for Gateshead, as described in Gateshead's Sustainable Community Strategy (the refreshed Vision 2030) is:

“Local people realising their full potential, enjoying the best quality of life in a healthy, equal, safe , prosperous and sustainable Gateshead”

and it is recognised that understanding the harm caused by problem gambling and the regulation of gambling activities plays an important role in realising this vision.

4. Gambling has always formed part of the entertainment culture but in recent years there have been significant changes in the way gambling is conducted and it is important that we understand the nature of these changes and the harms that can be caused by irresponsible and problem gambling.
5. There have been highly publicised national concerns about the prevalence of some types of gambling activity but there has been no work done locally yet to establish the local prevalence and impact.
6. Gateshead Council’s Gambling Act 2005 Statement of Principles 2016 - 2019 sets out an intention to examine and publish information (Local Licensing Guidance) about localities in the borough to assist gambling operators in assessing the local risks to the licensing objectives posed by the provision of gambling facilities at each of their premises that they can put in place policies, procedures and control measures to mitigate those risks.
7. In order for this information to be relevant and useful it is essential that a comprehensive examination is made of the available data and its relevance to gambling related harm.
8. For these reasons the Communities and Place Overview and Scrutiny Committee has chosen to undertake a review of the impact of gambling in Gateshead as part of the 2016/17 programme.

9. **Scope of the review**

10. The review will focus on:

- **Gambling in Gateshead** – the distribution, types and number of premises licensed for gambling and how this has changed over time; the types of gambling taking place in the borough
- **The legal framework for regulation of gambling and the role of the regulators** - the Gambling Act 2005 and the respective roles of the Gambling Commission and Gateshead Licensing Authority; the impact of other regulatory regimes on gambling activity
- **Local and national concerns about gambling** - evidence and observations from local and national regulators, operators, trade bodies, treatment providers, charities and public agencies
- **Developing research evidence on gambling related harm** - a review of recent developments and best practice and how it can be used in Gateshead to minimise gambling related harm.

11. The Process

12. The process and timescales are identified at Appendix 1. It is proposed that the review is undertaken within a 10 month period (June 2016 to April 2017).

13. Who will be involved?

14. Organisations involved in the provision and regulation and analysis of gambling activities including officers from Gateshead Council, the Gambling Commission, gambling operators, treatment providers and those involved in current research into gambling related harm

15. Recommendations

- That the Communities and Place OSC confirms the impact of Gambling in Gateshead as its review topic for 2016/17
- The focus of this work should be centred around the areas highlighted in paragraph 10 above.

Progress of the Review

This appendix sets out the standard framework for Overview and Scrutiny Committees to agree and conduct policy reviews and includes proposals specific for this review.

Stage 1

The scope, purpose and intended outputs of the Review should firstly be agreed by Cabinet and the relevant Overview and Scrutiny Committee.

Proposal

- 20 June 2016 - Scoping report to Scrutiny Committee

Stage 2

Evidence may be gathered by the Overview and Scrutiny Committee making visits as necessary or inviting persons and organisations to give evidence before it. Relevant Strategic Directors and the Chief Executive will assist the Overview and Scrutiny Committee as necessary. The evidence gathered by the Overview and Scrutiny Committee will be written up by officers.

Proposal

- 12 September, 31 October, 5 December 2016, 30 January 2017 - To have evidence-gathering events that will involve research, presentations by relevant officers, outside organisations and site visits if appropriate (details to be confirmed).

Stage 3

The Overview and Scrutiny Committee will then meet (as many times as is necessary) to analyse the information gathered and prepare its conclusions.

Proposal

- 6 March 2017 - Committee to consider an interim report, prepared by the Lead Officers, and to analyse the evidence presented.

Stage 4

Officers will then prepare a report on the issue based on the views of the Overview and Scrutiny Committee. Officers will submit this report to the next practicable meeting of the Overview and Scrutiny Committee to secure agreement that the report is a fair, accurate and complete reflection of the Overview and Scrutiny Committee's conclusions.

Proposal

- 24 April 2017 - Draft final report to be considered by the Committee.

Stage 5

The Chair of the Overview and Scrutiny Committee will then present this report to the Cabinet. The Cabinet may take note of the report, approve all or some of the report's recommendations or refer the report to full Council or to an Advisory Group for further consultation.

Proposal

- Date to follow

TITLE OF REPORT: The Council Plan – Year End Assessment of Performance and Delivery 2015/2016

REPORT OF: Jane Robinson, Chief Executive
Paul Dowling, Strategic Director, Communities and Environment

SUMMARY

This report provides the year end assessment of performance for 2015/2016. It provides an update on the performance and delivery of the Council Plan 2015-2020.

Background

1. The report forms part of the Council's performance management framework and gives an overview of progress for the priorities appropriate to the Communities and Place Overview and Scrutiny Committee (OSC).
2. The year end performance report monitors progress against the Council Plan 2015-2020.
3. Following significant changes in the national policy landscape and the challenging financial climate the Council has, and is still facing, a new approach to the Council Plan was developed as part of the strategic planning framework.
4. The new Council Plan 2015-2020 was approved by Cabinet on the 14 July 2015 which will enable the Council, along with partners to be better placed to achieve positive outcomes for the people of Gateshead and deliver the ambition of Vision 2030 over the next 5 years.
5. Gateshead's Sustainable Community Strategy Vision 2030 was also refreshed and approved by Cabinet on 3 November 2015.

Five Year Target Setting 2015/16 – 2019/2020

6. Five year targets were set as part of the Council's Performance Management Framework, for the period 2015/2016 to 2019/2020 to enable performance to be monitored to ensure continuous improvement. These targets were approved by Cabinet on 14 July 2015.

Delivery and Performance

7. The year end 2015/2016 assessment of performance report relates to the remit of the Communities and Place Overview and Scrutiny Committee and focuses on achievements, areas identified for improvement and future actions.
8. Progress as to how well the Council is performing in relation to the 2015/16 targets set where information is available at the year end stage is also reported in this report.
9. Progress as to how well the Council is performing in relation to the equalities objectives where information is available at the year end stage is also reported in this report.

Recommendation

5. It is recommended that the Communities and Place Overview and Scrutiny Committee:

- (i) consider whether the activities undertaken at year end 2015/16 are achieving the desired outcomes in the Council Plan 2015-2020;
- (ii) agree that the report be referred to Cabinet on 12 July 2016, with the recommendations from the Communities and Place Overview and Scrutiny Committee for their consideration.

Contact: Marisa Jobling

Ext: 2099

Sustainable Communities – Communities and Place Overview and Scrutiny Committee

20 June 2016

Council Plan – Year End Assessment of Delivery and Performance 2015/16

Portfolio:

- Economy – Councillor M Foy
- Environment & Transport – Councillor J McElroy
- Housing – Councillor L Twist
- Communities & Volunteering – Councillor L Green
- Culture, Sport & Leisure – Councillor G Haley

Lead Officer: Paul Dowling, Strategic Director, Communities and Environment.

Overview and Scrutiny Committee:

Sustainable Communities – Place

Chair – Councillor P Dillon

Vice Chair – Councillor T Graham

The committee undertakes scrutiny and review in relation to:

- Economic Development and Lifelong learning
- Culture, including leisure, arts, sport and recreation
- Housing, physical development and regeneration
- Transport planning and public transport
- Local environment including climate change

Summary

This report sets out performance for the year end 2015/16 financial year in line with the Council's performance management framework. The report's focus is those 'Strategic Outcome Indicators' (SOIs) that fall within the remit of the OSC Communities and Place. The relevant SOIs are set out in the table attached. Where there is a measurable performance update available, it is set out in the report with a red, amber or green rating, depending on current performance. Where data is not available to report, this is noted and the data will be reported at the six month interval 2016/2017.

Section 1

Delivery of the Council Plan

Summary of performance information/intelligence

The following strategic outcome indicators are not available to report at this stage (year end 2015/16) due to a delay in reporting for the figures. The performance for these indicators will be reported at the six monthly stage 2016/17;

- CP10 Reducing Council Carbon Emissions
- CP12 Increase the number of homes across Gateshead
- CP13 Accessibility to services by Public Transport

The performance for the following strategic outcome indicators are noted below.

CP01: Increase participation in physical activity

(Contributes to Improving health and wellbeing)

CP01a Increase participation in sport & active recreation in those aged 16 years plus (3 x 30)

	Performance	Target	Traffic light
2012/2013	26.45%	21%	G
2014/2015	25.70%	22%	G
2015/2016	23.10%	25%	R

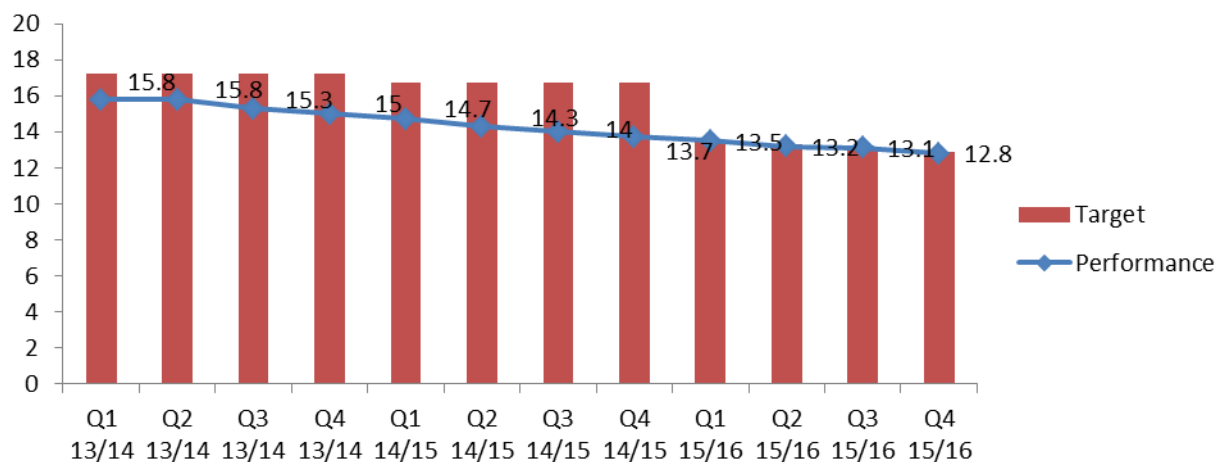
- Based on Sport England Active People Survey. Increase of 5.1% on original survey in 2005/06
- CP01b Increase participation in sport & active recreation in those aged 14 years plus (1 x 30)

	Performance	Target	Traffic light
2015/2016	27.1%	31%	R

- Based on Sport England's Active People Survey showing 6% decrease since 2014.

CP02: Working age people on out of work benefits

(Supports creating the conditions for economic growth and the equalities objective)



The number of working age people on out of work benefits has improved by 0.7% since the time of recording quarter one. The year-end performance was 13.2%.

CP03: Percentage of resident population of Gateshead aged 16-64 who have an NVQ Level 4 Equivalent and Above

(Contributes to Improving health and wellbeing)

	Performance	Target	Traffic light
2014/2015	26.1%	30%	R
2015/2016	32.2%	28%	G

North East Average = 30.6% GB Average = 37.1%

CP04: Average household income / Median gross annual full time earnings

(Supports creating the conditions for economic growth)

The Annual Survey of Hours (ASHE) 2014/15 showed that the medium gross annual income in Gateshead was £25,078. In 2015/16 it was £24,986. The year-end target was £25,576. .

CP05: Percentage of resident population of Gateshead aged 16-64 who have an NVQ2 or equivalent

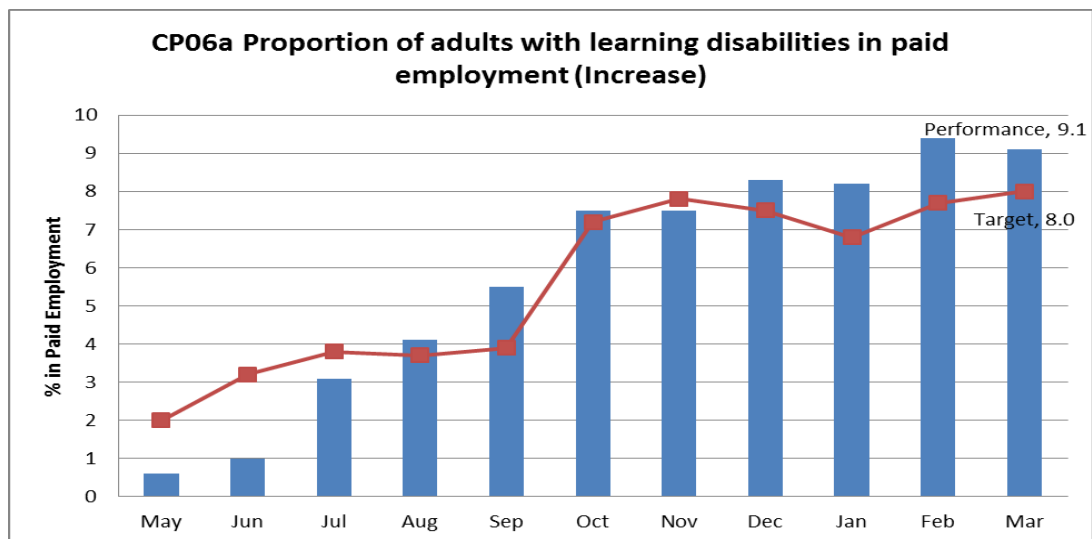
(Contributes to Improving health and wellbeing)

	Performance	Target	Traffic light
2014/2015	71.8%	73%	R
2015/2016	75.1%	72.3%	G

North East Average = 72.9% GB Average = 73.6%

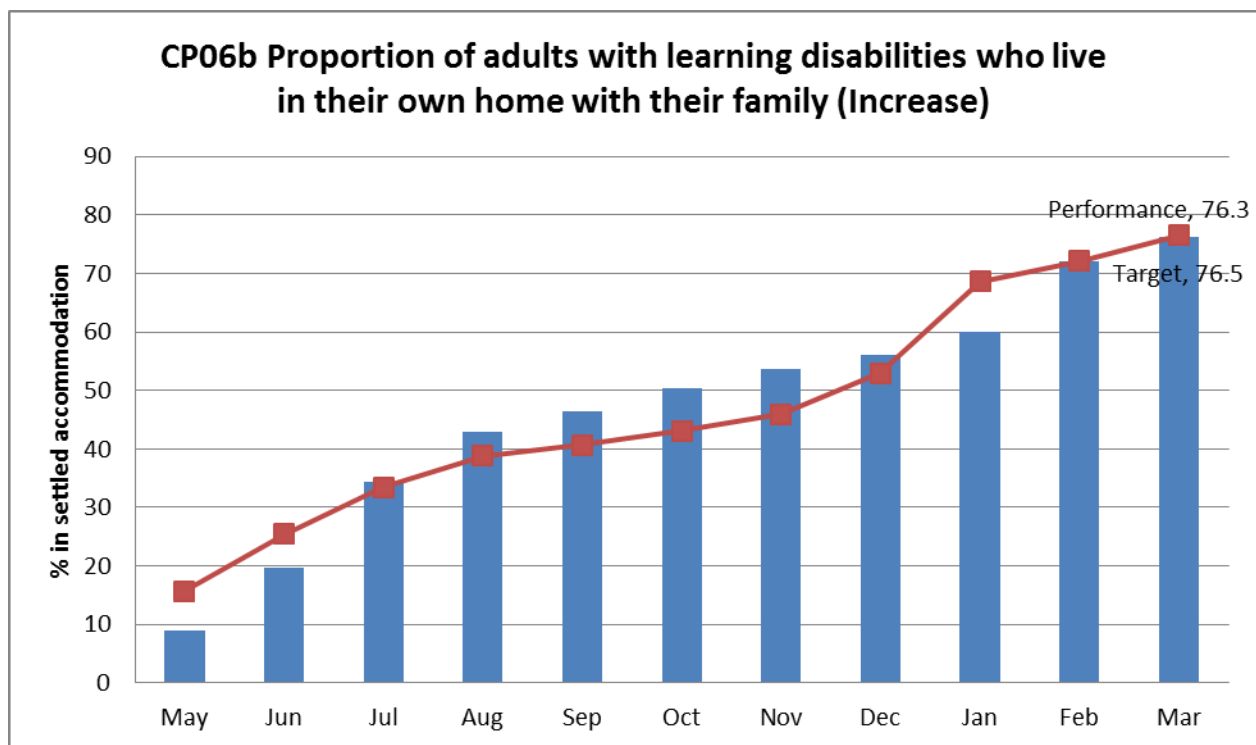
Gateshead's performance of 75.1% is a 3.3% improvement on the previous year, has met target, and is above both the North East average (72.9%) and the Great Britain average (73.6%)

CP06a: Proportion of adults with learning disabilities in paid employment (Increase)
(Contributes to Improving health and wellbeing)



Performance compared to the same time last year (7.7% or 37 people) has improved to 9.1%. The 2014/15 North East regional average for this indicator is 4.7% and the England average for 2014/15 is 6.0%. Further work is underway to verify these performance results.

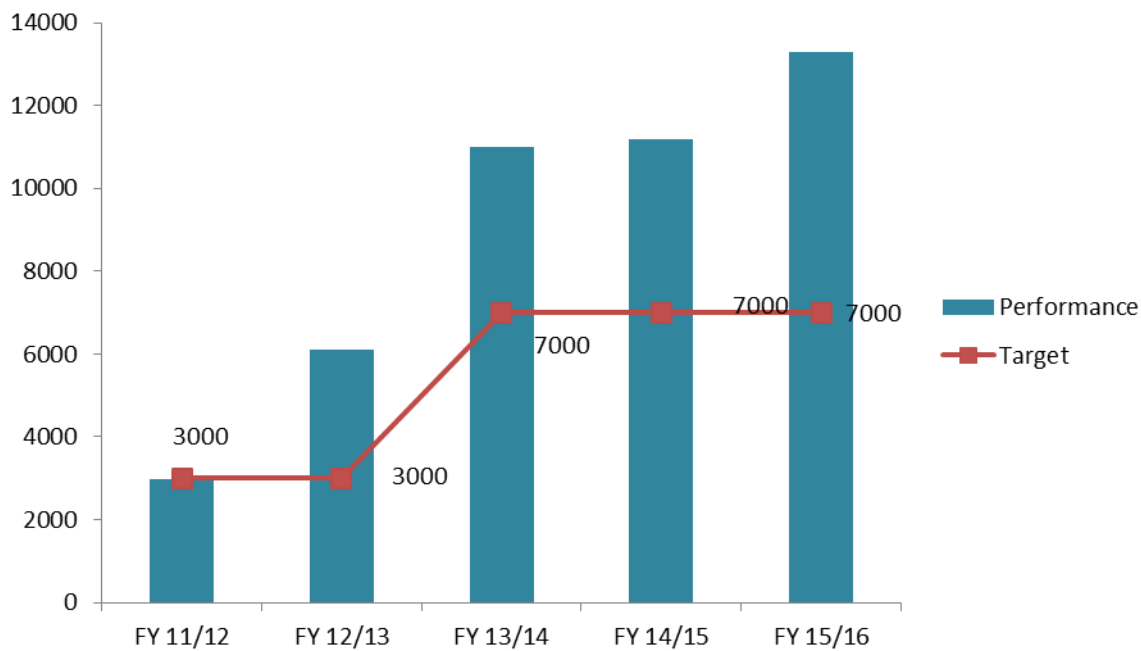
CP06b: Proportion of adults with learning disabilities who live in their own home with their family (Increase)
(Contributes to Improving health and wellbeing)



Performance compared to the same time last year (73% or 352 people) has improved. The 2014/15 North East regional average for this indicator is 78.1% and the England average for 2014/15 is 73.3%.

CP07a: The number of people accessing information, advice and guidance on Financial Inclusion

(Supports creating the conditions for economic growth and the equalities objective)



Economic & Housing Growth monitors the quarterly statistics from the Financial Inclusion Partnership which delivers focused events and training to residents and front line staff.

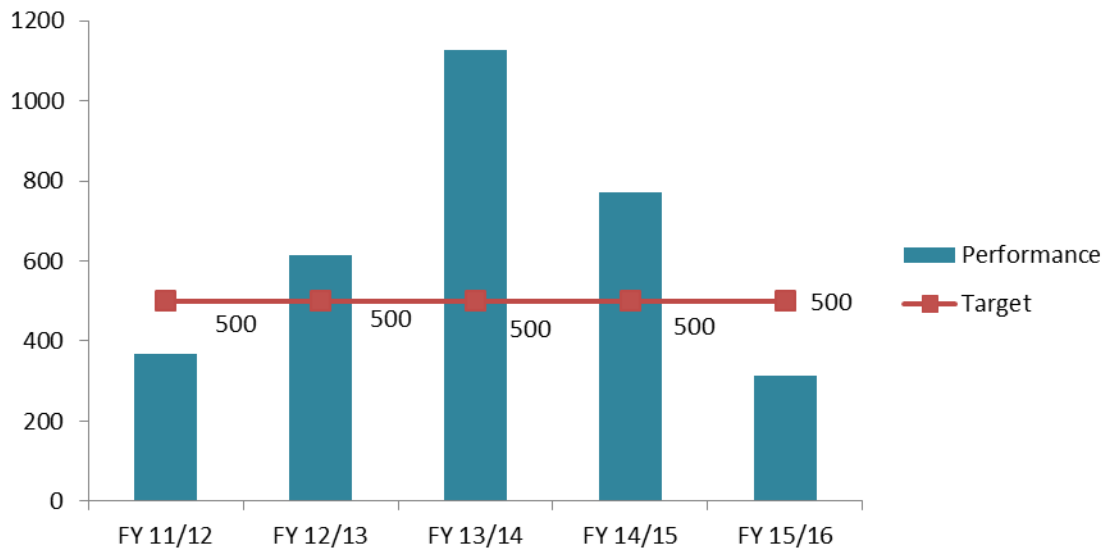
In 2015/16 13,287 people received financial information, advice and guidance in Gateshead resulting in:

- Income gains of £4.885M
- Personal debt written off to the value of £1.389M
- Renegotiated debt payment savings of £38.4K
- Reimbursements and Services to the value of £66.5K

Activity has focused on

- Combating loan sharks
- Supporting Credit unions
- Working with partners to raise awareness of fraud and scams

CP07b: The number of residents assisted into employment through employment support
(Supports creating the conditions for economic growth and the equalities objective)

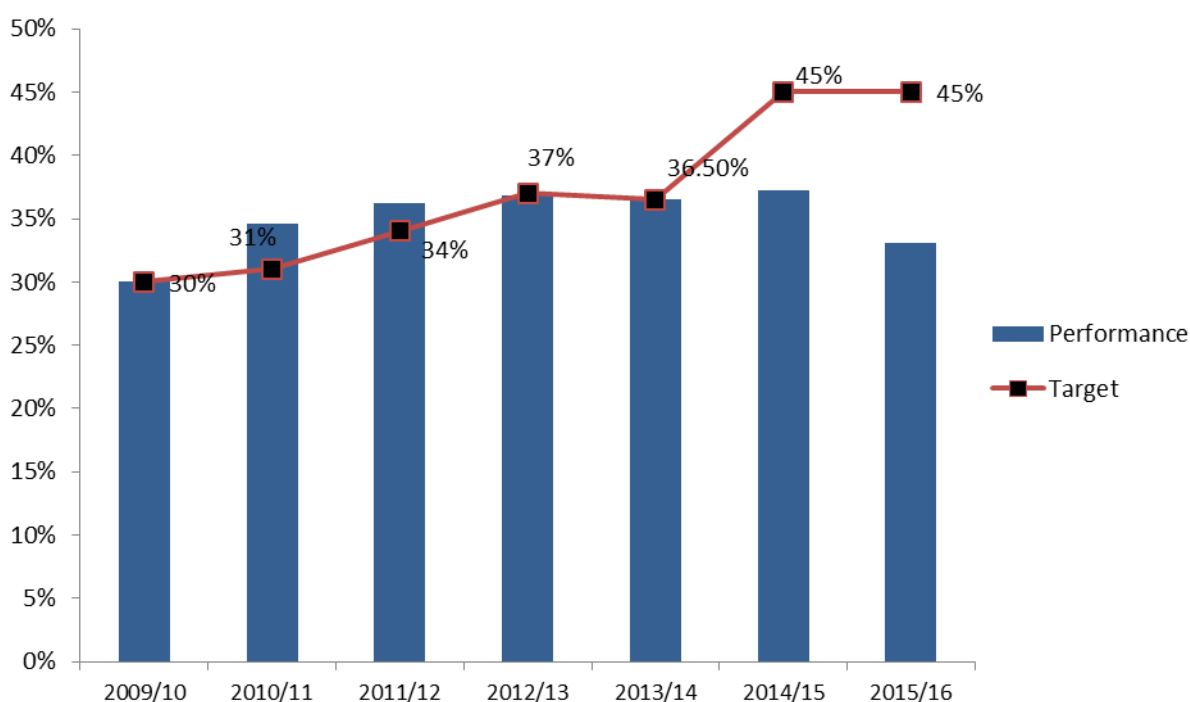


Year-end performance of 312 residents assisted into employment is derived from employment and enterprise contracts delivered by Communities & Environment which, following corporate savings, no longer includes a universal service. Accordingly the number of residents helped into work has reduced and the number supported is now solely determined by the specification of individual contracts.

CP08: Increase recycling to 50% by 2020
(Contributes to Green Gateshead)

CP08	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16*
Performance	30%	34.60%	36.20%	36.80%	36.50%	37.20%	33.10%
Target	30%	31%	34%	37%	36.50%	45%	45%

**NB: Provisional figure – to be confirmed by Waste Data Flow*



We are actively promoting recycling through targeted promotion and the introduction of Behavioural Change Officers.

There has been a reduction in the amount recycled due to the introduction of garden waste charging in 2015 with 28.53% less tonnage collected at kerbside. This has had a negative impact on the overall recycling rate which will reduce by an estimated 3%.

CP09: Street and Environmental cleanliness

(Contributes to Green Gateshead)

CP09	2013/14	2014/15	2015/16	Target	Traffic Light
A) Levels of litter	4.90%	4.00%	3.0%	5.0%	G
B) Levels of detritus	4.00%	4.00%	2.0%	6.0%	G
C) Levels of graffiti	3.00%	2.00%	5.5%	2.5%	R
D) Levels of fly posting	1.50%	1.00%	0.0%	2.0%	G

At 199, the total number of inspections was lower than the recommended figure of 900, due to reductions in available staff. With the exception of the rise in visible graffiti around the borough, the overall performance was good, with 3 out of 4 targets beaten. It could possibly be that graffiti marking is becoming fashionable again and this explains the increased visibility, but to compound the problem the availability of a graffiti removal team is also reduced compared to pre-austerity measure cut backs.

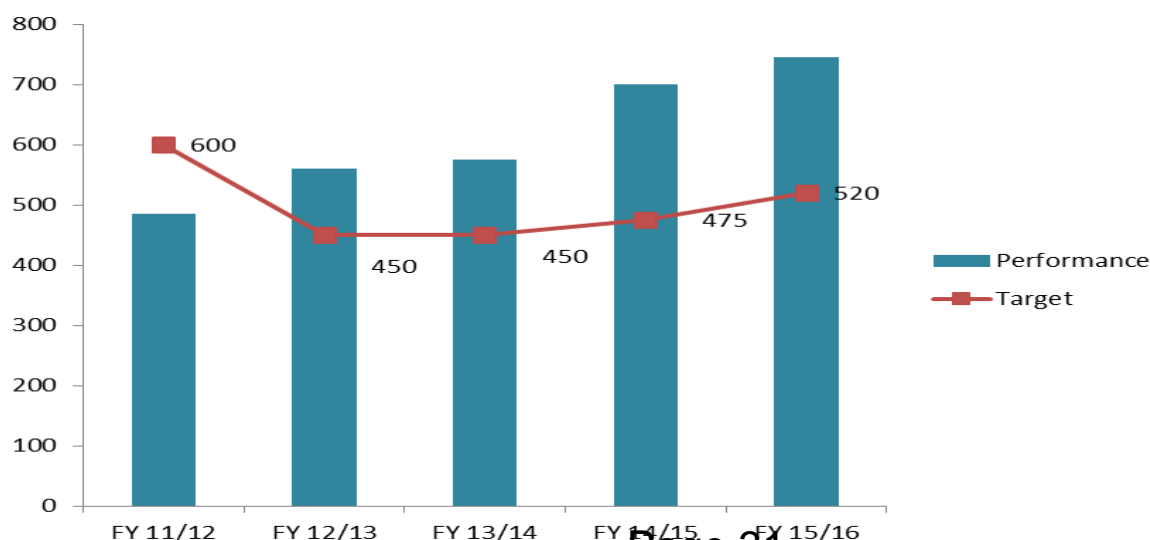
CP10: Reducing Council Carbon Emissions

(Contributes to Green Gateshead)

Delay in reporting figures. This will be reported at the six monthly stage 2016/17.

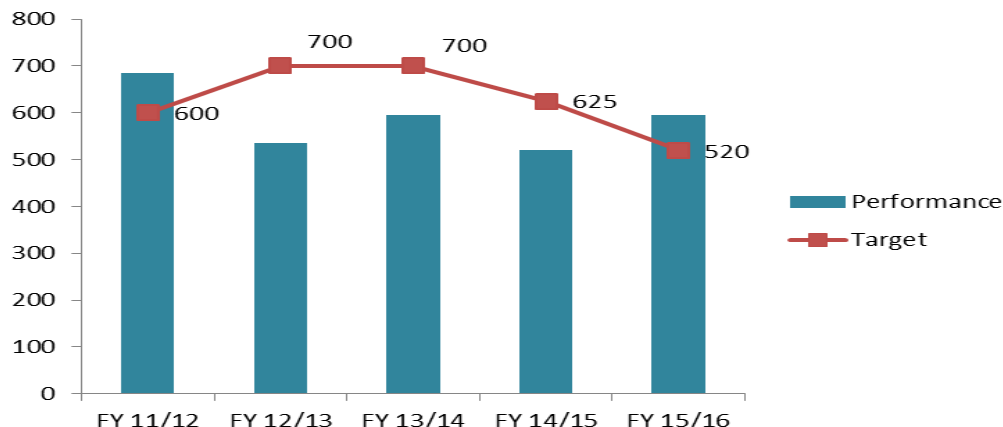
CP11a: Economic Growth: Business Demography – Business Births

(Supports creating the conditions for economic growth)



Office for National Statistics data December 2015 shows an increase of 45 Gateshead business births from 2013 to 2014. The target for 2015/16 has been met.

CP11b: Economic Growth: Business Demography – Business Deaths
(Supports creating the conditions for economic growth)



In 2014 there were 595 business deaths (i.e. business de-registrations). This compares with 520 deaths in 2013.

CP12: Housing Growth – Increase the number of homes across the Gateshead Borough
(Contributes to Green Gateshead)

Delay in reporting figures. This will be reported at the six monthly stage 2016/17.

CP13: Accessibility to services by Public Transport
(Contributes to Improving health and wellbeing)

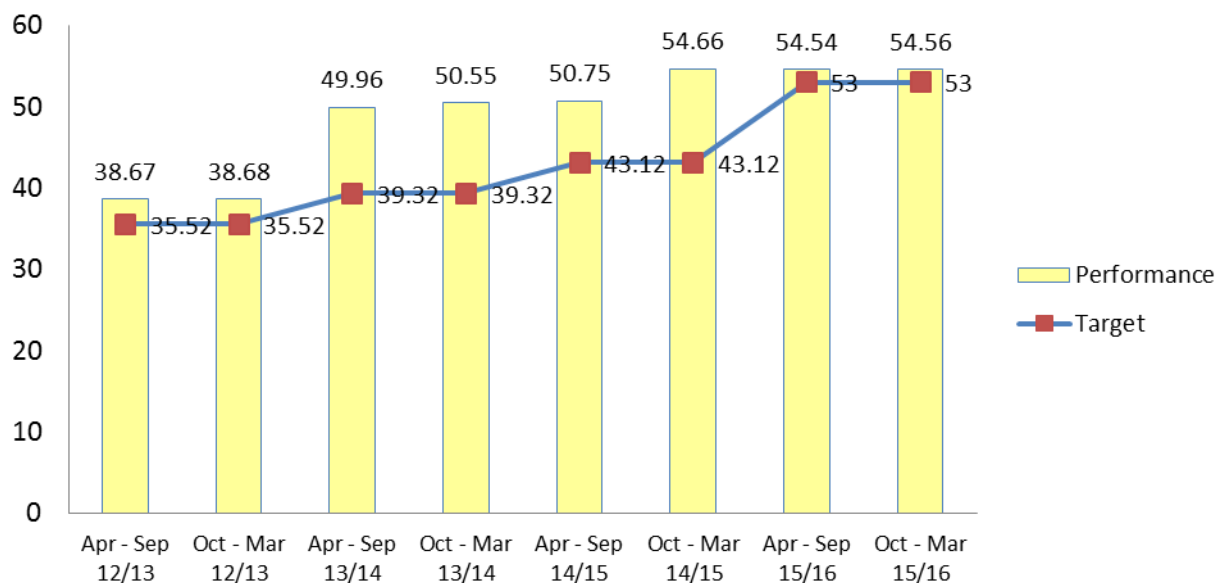
Delay in reporting figures. This will be reported at the six monthly stage 2016/17.

CP14: People killed or seriously injured (KSI) in road traffic collisions & CP15: Children killed or seriously injured (KSI) in road traffic collisions.
(Contributes to Improving health and wellbeing)

	2015/16 Figure	2015/16 Target	Traffic light
Adult KSI	20.37% (Reduction)	11% (Reduction)	G
Child KSI	37.74% (Reduction)	31% (Reduction)	G

Indicator continues to perform well with performance better than target and improving trend.

CP16: Increasing Homes in the Highest Efficiency Bands (SAP>65) –
(Contributes to Green Gateshead)

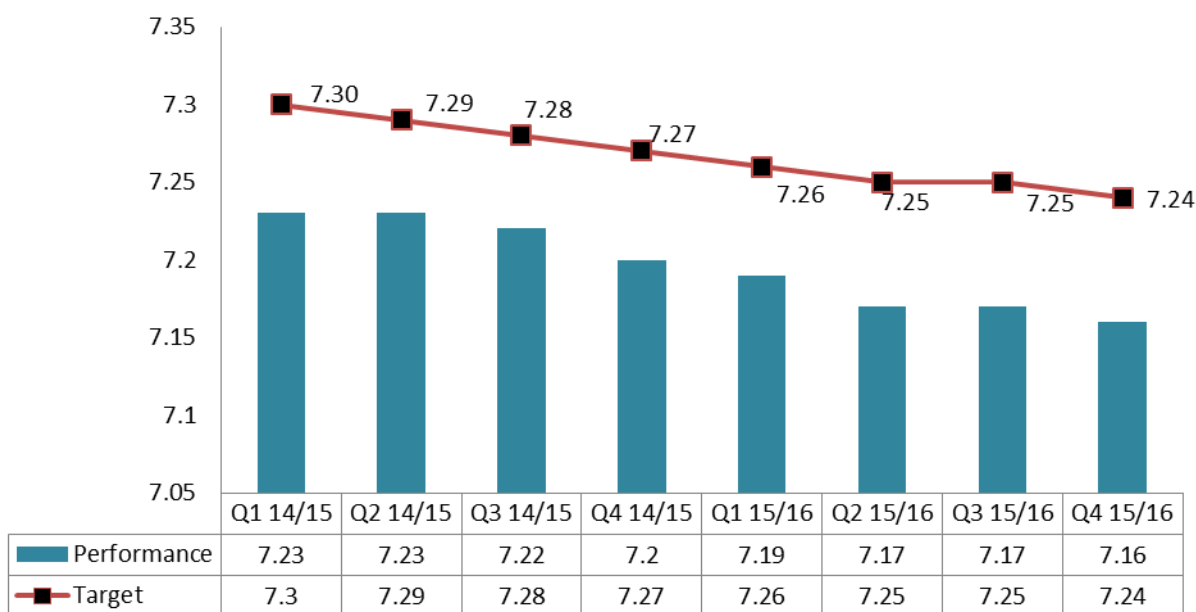


The year-end target has been exceeded

CP17: Increase the area of accessible natural green space across the borough
(Contributes to Green Gateshead)

Due to the technical and field work needed, and the lack of current resources available to collect this data, the decision has been taken to cease collection of the information for this indicator of data to determine a revised figure for this indicator has not been carried out.

CP18: Reducing the proportion of properties failing the mandatory standard housing standard across the borough
(Contributes to Improving health and wellbeing)



Despite not meeting the current target the number of private rented properties within the Borough that fail to meet the mandatory housing standard continues to reduce.

CP19: Percentage of Council Rented properties that are not decent
(Contributes to Improving health and wellbeing)

CP19	Actual	Target	Traffic Light
2013/14	0%	0%	G
2014/15	0%	0%	G
2015/16	9.63%	0%	R

CP20a: Homelessness Prevention – Increase the number of households who are prevented from being homeless
(Contributes to Improving health and wellbeing)

CP20a	Actual	Target	Traffic Light
2015/16	3411	3626	R

Year-end performance for the prevention of homelessness for 3,411 households. Whilst this did not achieve the target for the year it still represented a rate of 39.7 preventions per 1000 households in Gateshead. As a comparison the national figure for preventions per 1000 households in 2014/15 was 9.72. Officers continue to utilise current and additional prevention measures.

CP20b: Homelessness Acceptances – Reduce the number of householders accepted as homeless
(Contributes to Improving health and wellbeing)

CP20b	Actual	Target	Traffic Light
2013/14	188	194	G
2014/15	257	184	R
2015/16	211	179	A

Year-end figure is 211, which is 23 above tolerance and 36 above target of 179. This follows the national trend for homelessness, which is increasing.

Section 2

Delivery of the Council Plan Progress made

Achievement

Prosperous Gateshead – a thriving economy for all

More and better paid jobs and more people into work

Key activities include

- Improvement work on the A1 between Team Valley and the Metro Centre with plans for the Team Valley to Birtley section
- 1577 more people helped into learning with a new learning skills centre at Gateshead Interchange
- 24 young people with a disability helped into learning
- 12.7% of young people aged 16-18 in apprenticeships compared to 7.3% nationally
- 62 residents helped to set up businesses
- 312 long term unemployed residents helped into work and a further 374 residents supported to find jobs

More private, public and social investment

Key activities include

- £1.18 million external funding for transport secured
- 66 investment projects have created 441 jobs, safeguarded a further 254 and used 115,000 sqft of business space
- Working with businesses to secure funding such as £55,000 for a business in High Spen
- Helped set up 10 new social enterprises and secured contracts worth £2 million
- The opening of the new Felling Town Centre
- Working with Northumbria University on start-up businesses for graduates leading to 7 new businesses and 23 jobs

Live Love Gateshead – a sense of pride and ownership by all

Gateshead people who care about their local area and share responsibility for making and keeping our environment the best it can be

Key activities include

- Completion of a £2.8 million solar PV scheme
- Creation of The Gateshead Energy Company and progression of the Town Centre District Energy Scheme
- Securing 54% of regional spending by the Warm Up North Partnership covering energy efficiency, wall insulation, and window/door replacement
- Continued energy efficiency works to schools and Council buildings

Live Well Gateshead – a healthy, inclusive and nurturing place for all

A place where people choose to lead healthy lifestyles, with more and more people across Gateshead living longer and without life limiting illness

Key activities include

- Reviewed and reconfigured the Leisure Service to deliver an effective operations and business development function.
- Developed an Aquatics Plan with changes to the programme for swimming
- Invested in additional staff training to enable the service to deliver additional classes and lessons to increase income.
- Developed a customer service strategy to improve the customer experience, improve knowledge of customer need and assist retention.
- Sold 1000 short term memberships through the Christmas promotions through the period 23 November to 31 December, and gained a further 500 additional members in the month of January.
- Recruited a marketing and communications manager.
Implementation of in-cab technology/360⁰ cameras on collection vehicles to improve operational efficiency and customer service.
- Prevented the opening of new hot food take aways in areas with above average levels of obesity.

A tolerant place where people feel safe

Continued roll out of Council's programme of 20mph zones across residential areas.

The destination of choice for families with a range of excellent and affordable housing options

Key activities include

- Bringing 8 empty homes back into use
- .47 new homes for older people at Ravensworth Road
- Via the Gateshead Regeneration Partnership new homes in Birtley and Saltwell
- £532,000 secured from the Care and Supported Specialist Housing Fund for 15 new homes for people with a learning disability
- The administration of significant numbers of RTB applications

A place where those who need help have access to appropriate joined up services that make a difference to the quality of their life

Key activities include

- 308 households helped via disabled facilities Grants totalling £1.4 million
- Secured funding for 3 Behavioural Change Officers to target areas to try to increase recycling performance.
- New garden waste treatment contract procured.

Areas for improvement / Actions to take in the next 6 months

Prosperous Gateshead – a thriving economy for all

The Council will work with its partners to finalise proposals for the development of the Gateshead Quays site

The Council will continue to progress plans for Baltic Business Quarter, including proposals for a new Northern Centre for Emerging Technology.

Continue to explore options and development opportunities at the Old Town Hall area.

The Council will dispose of land at Bewick Way in the town centre to secure further inward investment and employment opportunities.

Develop programme to extend Saltwell and Birtley Cemeteries.

Live Well Gateshead – a healthy, inclusive and nurturing place for all

A place where people choose to lead healthy lifestyles, with more and more people across Gateshead living longer and without life-limiting illnesses

Implement a Leisure Service structure review which will focus upon an efficient and effective leisure service.

The destination of choice for families with a range of excellent and affordable housing options

The Gateshead Regeneration Partnership will agree the second bundle of sites that will provide high quality family homes across the borough. Phase 2 of the development at Birtley will commence.

We will work to secure a development partner for the housing site at Bleach Green.

We will continue to engage with the developer and investor market to secure appropriate housing development on council owned land in the borough.

A place where those who need help have access to appropriate joined up services that make a difference to the quality of their life

We will align disabled facilities Grants with the new model for Adult Social Care

We will review the Housing Adaptation Policy and Lettings Policy

A place where people choose to lead healthy lifestyles, with more and more people across Gateshead living longer and without life-limiting illnesses

Review of bowls and football pitch provision as part of the Playing Pitch Strategy Review.

Live Love Gateshead – a sense of pride and ownership by all

Gateshead people who care about their local area and share responsibility for making and keeping our environment the best it can be

A business case for the installation of solar PV panels under the revised, lower Feed in Tariff, is being developed, to determine if further installations can be made.

Subject to commercial negotiations, the Council will seek to extend the district energy scheme to Trinity Square.

The Council will learn the outcome of EU funding bids, which if successful, will see the extension of the district energy scheme to the Gateshead Leisure Centre cluster trialling novel plastic district heating pipe systems, as well as a potential £13m scheme to retrofit up to 750 high-rise Council homes with energy efficiency and district energy.

Feasibility studies on potential district energy schemes for Team Valley and Metrocentre / Metrogreen will be completed, and inform the business case for delivering schemes at these locations.

A Members' seminar on current and future energy opportunities is to be held on 15 June 2016.

Continue to work with kerbside recycling and HWRC contractor to expand and develop recycling materials to enhance overall recycling performance.

Reference	Description	Year End Target 2015/16	Year End Performance 2015/16	Traffic Light
CP01a	Increase participation in physical activity in those aged 16 years plus	25%	23.1%	RED
CP01b	Increase participation in physical activity in those aged 14 years plus	31%	27.1%	RED
CP02	Working age people on out of work benefits	13.0%	13.2%	GREEN
CP03	Percentage of resident population of Gateshead aged 16-64 who have an NVQ 4 equivalent and above: e.g. HND, Degree and Higher Degree level qualifications and higher	28%	32.2%	GREEN
CP04	Average household income amended to median gross annual full-time earnings	£25,576	24,986	RED
CP05	Percentage of Resident Pop of Gateshead aged 16-64 who have an NVQ2 equivalent and above e.g. 5 GCSE A-C, Apprenticeship	72.3%	75.1%	GREEN
Adults with Learning Disabilities				
CP06a	a) Proportion of adults with learning disabilities in paid employment-Increase	8.0%	9.1 (*)%	GREEN
CP06b	b) Proportion of adults with learning disabilities who live in their own home or with their family-Increase	76.5%	76.3% (*)	AMBER
Equality Objective – Support more people in to employment to improve economic, digital and financial inclusion				
CP07a	a) The number of people accessing info, advice and guidance on Financial Inclusion	7,000	13,287	GREEN
CP07b	b) The number of residents assisted into employment through employment support	500	312	RED
CP08	Increase recycling to 50% by 2020	45%	33.1% (*)	RED
Street and environmental cleanliness maintained to current high performance (maintain)				
CP09a	a) Levels of litter	5%	3%	GREEN
CP09b	b) Levels of detritus	6%	2%	GREEN
CP09c	c) Levels of graffiti	2.5%	5.5%	RED
CP09d	d) Levels of fly posting	2%	0%	GREEN
Reducing Council Carbon Emissions				
CP10a	a) Actual	28% Reduction	Figures not yet available	na
CP10b	b) Weather Corrected	28% Reduction		
Economic Growth – Total Count of Enterprise Births and Deaths				
CP11a	a) Business births	520	745	GREEN
CP11b	b) Business deaths	520	595	RED
CP12	Housing Growth – Increase the number of homes in Gateshead	478	Figures not yet available	na
Accessibility of households to services by public transport based on frequencies of services and journey time calculated at a Tyne and Wear level.				
CP13a	Accessibility to services by Public Transport: Access to main centres (daytime)	57%		
CP13b	Accessibility to services by Public Transport: Access to main centres (evening)	52%		
CP13c	Accessibility to services by Public Transport: Access to local centres (daytime)	98%		
CP13d	Accessibility to services by Public Transport: Access to local centres (evening)	96%		

CP13e	Accessibility to services by Public Transport: Access to key employment (daytime)	62%	Figures not yet available	na
CP13f	Accessibility to services by Public Transport: Access to key employment (evening)	41%		
CP13g	Accessibility to services by Public Transport: Access to general hospital (daytime)	68%		
CP13h	Accessibility to services by Public Transport: Access to general hospital (evening)	58%		
CP13i	Accessibility to services by Public Transport: Access to 10 min service (daytime)	57%		
CP13j	Accessibility to services by Public Transport: Access to 10 minutes service (evening)	0.20%		
CP13k	Accessibility to services by Public Transport: Access to 15 min service (daytime)	77%		
CP13l	Accessibility to services by Public Transport: Access to 15 min service (evening)	18%		
CP14	People killed or seriously injured (KSI) in Road Traffic Collisions - Percentage change over base year	11%	20.4%	GREEN
CP15	Reduction in Children Killed or Seriously Injured (KSI) in Road Traffic Collisions - Percentage change over base year	31%	37.7%	GREEN
CP16	Increasing Homes in the Highest energy efficiency bands	53%	54.6%	GREEN
CP17a	Increase the area of accessible natural greenspace within the borough - The total area of accessible natural green space within the borough, in hectares	1,716 hectares	Not Reported This Year	NA
CP17b	Increase the area of accessible natural greenspace within the borough - The percentage of dwellings that are within 0.5km of an area of accessible natural green space of at least 2 ha	49.8%	Not Reported This Year	NA
CP18	Reducing the proportion of properties Failing the mandatory standard	7.24%	7.16%	AMBER
CP19	Percentage of Council rented properties that are not decent	0%	9.6%	RED
Homelessness				
CP20a	a) Homelessness Prevention – Increase the number of households who are prevented from being homeless	3,626	3411	RED
CP20b	b) Homelessness Acceptances – Reduce the number of householders accepted as homeless	179	211	AMBER

(*) Provisional Figures

KEY	
RED	Performance does not achieve target and performance has not improved from last year
AMBER	Performance does not achieve target but performance has improved from last year
GREEN	Performance has achieved or exceed target

TITLE OF REPORT: Corporate Strategic Tracker and Target Indicators - 2020

REPORT OF: Jane Robinson, Chief Executive
Paul Dowling, Strategic Director, Communities & Environment

SUMMARY

1. This report outlines the proposed service targets to be agreed for the period up to 2020.
 2. The targets set express the planned level of performance and are based on a sound understanding of current and past performance and the likely influences over future performance. They will be used as a tool for driving continuous improvement and stretching performance against a particular measure over a given period of time and help to set out what needs to be done to achieve improvement within an appropriate timescale. Committee is asked to consider these targets so that the Council's performance continually improves and contributes to the delivery of Vision 2030 and the Council Plan.
-

Background

3. The Council Plan 2015-2020 was approved by Cabinet in July 2015, with Gateshead's Sustainable Community Strategy - Vision 2030 - also refreshed and agreed by Cabinet on the 3rd November 2015. Both documents endorse shared desired outcomes for Gateshead, which are:
 - Prosperous Gateshead – a thriving economy for all -;
 - Live Love Gateshead – a sense of pride and ownership by all; and
 - Live Well Gateshead – a healthy, inclusive and nurturing place for all.
4. As a result of the development of a Council Plan for 2015-2020, evaluation took place which identified the need to amend the Corporate Performance Management Framework to support decision making and ensure the Council continues to be effective, fit for purpose and sustainable. This report forms part of the Council's performance management framework and sets out the Strategic Indicators (SIs) targets for the period to 2020, for consideration by the Communities & Place Overview and Scrutiny Committee (OSC).

Target Setting 2020

4. On the 19 April 2016, Cabinet approved the revision of the corporate strategic indicator set including the identification of 'Tracker' and 'Target' indicators. Cabinet also agreed the replacement of the the current model of reporting rolling five-year performance targets with a single fixed 2020 target, where appropriate.
5. A revised list of strategic performance indicators has been identified to support the monitoring of progress in delivering the outcomes of the Council Plan and Vision 2030. This has involved both the identification of new indicators and the removal of others. To ensure strategic indicators match the outcomes it is proposed to:
 - Continue to report to both Communities and Place Overview & Scrutiny committees and Cabinet every six months on progress (with, where appropriate, additional performance data included).

- Replace the gathering and reporting of five year rolling targets and instead categorise strategic indicators as either a "Tracker" or a "Target" indicator, which are defined as:
 - Target indicators - targets are realistically able to be set for these indicators, where improvements can be measured regularly and can be actively influenced by the Council and its partners. A fixed 2020 target will be set and progress towards this target will be reported; and
 - Tracker indicators – where possible, a target will be fixed. However, this may not be realistic, so performance will be tracked, benchmarked and reported with a 2020 target not necessarily set. Instead, the longer term trend will be monitored, as the Council and partners may only be able to partially influence the desired outcome.
6. The Council's framework includes national frameworks that have been introduced including the Public Health Outcomes Framework (PHOF); NHS Outcomes Framework (NHSOF); Adult Social Care Outcomes Framework (ASCOF); and Children and Young Peoples Outcome Framework (CYPOF). The strategic nature of this framework allows a robust examination and assessment of performance. To ensure that it continues to deliver appropriate information and drive improvement the framework will be assessed in line with the new Council Plan 2015-2020. Any amendments to the performance framework arising from the new Council Plan will be reported through the appropriate channels.
 7. Cabinet previously agreed, on 15 July 2014, that future target setting would be received on an exception report basis highlighting areas where:
 - there is a material deviation between actual performance and expected performance;
 - there are inspection and internal audit recommendations;
 - there have been amended national and local priorities, including changes in legislation; and
 - benchmarking and comparison of targets and performance information.
 8. The establishment, where possible, of 2020 targets enables performance reports to track and monitor progress against the targets for service performance to ensure performance is continually improving and contributing to the successful delivery of Vision 2030 and the Council Plan.
 9. Information available to date on the performance of each SI target for the period 2015/16 is subject to a separate report on this agenda.
 10. The table in Appendix 1 sets out the targets for SIs relating to the remit of Communities and Place OSC for the period to 2020. Where possible, newly available baseline information, clarification of national definitions and six-monthly performance has been taken into consideration. There remains a number of SIs where target information is yet to be published. It should be noted that where target definitions have been changed or varied and no baseline is currently set, that performance reporting will continue in the interim period until a suitable baseline is established.
 11. Some points to be aware of include:

LW1 – The Strategic Housing Market Assessment, to be completed late in 2016, will help inform future projections. The Homes & Communities Agency Statistical Data Return tables will be published in September 2016 and provide the latest data for the financial year 2015/16.

LW36a&b – The indicators for people/*children killed or seriously injured in in road traffic collisions uses a base period of 2005-2009 as the average. The current year is calculated as an average of the last three years. The value is calculated as a percentage reduction over the base year. Good performance is typified by a positive percentage change, whilst poor performance will return a negative figure.

Recommendation

12. It is recommended that the Communities and Place Overview and Scrutiny Committee:
- (i) Comment on the proposed 2020 targets set for the corporate strategic indicators and the available benchmarked performance to ensure the Council’s performance is continuously improving to contribute to the delivery of Vision 2030 and the Council Plan and agree they be referred to Cabinet for approval.

 - (ii) Agree that this report is submitted to Cabinet for approval.

Communities and Place OSC
PERFORMANCE MANAGEMENT STRATEGIC INDICATORS
TO MONITOR DELIVERY OF THE COUNCIL PLAN 2015-2020

Prosperous Gateshead		Indicator: Existing/ New/ Equality	Desired Direction	Reporting Officer	Year End 2014/15 (RAG/ TREND)	Target 2015/16	Year End 2015/16 (RAG)	North East (RAG)	National (RAG)	Target 2020
An increase in the working age population:										
PG1	Working age population – no. of residents aged 16-6	New (Tracker)	Higher is better	Andrew Marshall	New	New	63.5% (127,400 Jan-Dec 2014)	63.5% (Jan-Dec 2014)	63.5% (Jan-Dec 2014)	127,799
PG2	Increase overall housing supply	New (Tracker)	Higher is better	Andrew Marshall	New	New	93,095 (2015)	No comparable data	No comparable data	96,167
PG3	Proportion of long term empty homes	New (Tracker)	Lower is better	Andrew Marshall	1.84%	New	1.71%	1.34%	0.88%	1.19%
More private, public and social investment:										
PG4	Number of enterprises in Gateshead	New (Tracker)	Higher is better	Andrew Marshall	4,455	New	4,835	No comparable data	No comparable data	5,200
More and better paid jobs with more people in work:										
PG5	Employment rate – people economically active in employment aged 16-64	New (Tracker)	Higher is better	Andrew Marshall	New	New	72.3% (Jan 14 - Dec 15)	Above NE average	< 1% below UK average	72.3%
PG6	Economic activity rate - % of all people aged 16-64	Existing (Tracker)	Higher is better	Andrew Marshall	75.9% (Oct 13- Sept 14)	79.7%	79.2% (Oct 14 - Sep 15)	Above regional average	No comparable data	80%
PG7	Proportion of residents receiving main out of work benefits	Existing (Tracker)	Lower is better	Andrew Marshall	13.7%	13%	12.8%	12.7%	9.2%	To reduce
PG8	Gross average weekly pay of residents (not self-employed)	New (Tracker)	Higher is better	Andrew Marshall	£484.95	New	£483.30	£484.80	£527.70	£533.30
PG9	Residents employed in occupations requiring higher skills levels	New (Tracker)	Higher is better	Andrew Marshall	New	New	38.1% (Jan-Dec 15)	38.1% (Jan-Dec 15)	44.4% (Jan-Dec 15)	37.8%
PG10	Number of jobs in Gateshead	New (Tracker)	Higher is better	Andrew Marshall	92,700 (2014)	93,200	Awaiting data release	No comparable data		96,500
PG11	Number of residents self employed	New (Tracker)	Higher is better	Andrew Marshall	6.8%	6.2%	6.7% (Jan –Dec 15)	7.5% (Jan–Dec 15)	10.2% (GB) (Jan–Dec 15)	7%

PG12	Gross weekly pay of jobs in Gateshead (NOMIS)	New (Tracker)	Higher is better	Andrew Marshall	£510.90 (2014)	New	£492.90	£488.70	£529.60 (UK)	£520.00
PG13	Proportion of Gateshead jobs paying less than the Living Wage	New (Tracker)	Lower is better	Andrew Marshall	19.8% (2014)	New	Baseline Started April 2016	No data yet available	No data yet available	TBC
Fewer people with low level skills and more people with higher level skills-Improved educational attainment / increased learning and development:										
PG14	Proportion of residents with no qualifications (aged 16-64)	New (Tracker)	Lower is better	Andrew Marshall	11.4% (2014)	10.1%	8.5% (2015)	10.3% (2015)	8.6% (2015)	6.9%
PG15	Proportion of residents qualified to NVQ3 or above	New (Tracker)	Higher is better	Andrew Marshall	52.0% (2014)	52.6%	53.2% (2015)	54.2% (2015)	57.4% (2015)	58%

Live Love Gateshead		Indicator: Existing/ New/ Equality	Desired Direction	Reporting Officer	Year End 2014/15 (RAG/ TREND)	Target 2015/16	Year End 2015/16 (RAG)	North East (RAG)	National (RAG)	Target 2020
Confident and more aspirational population acting as Gateshead's strongest advocates										
Residents survey responses										
LL2	Consulted/engaged population (e.g. taking decisions with the public/not for them etc.)	Existing (Target)	Higher is better	Lindsay Murray	No survey 2014/15	31%	No data available	No data available	No data available	33%
LL3	Communities get on well together	Existing (Tracker)	Higher is better	Lindsay Murray	No survey 2014/15	58%	No data available	No data available	No data available	60%
A community who take pride in Gateshead the place and enjoy and engage in world class culture and heritage that contributes to a sense of belonging and wellbeing:										
Volunteering										
LL5	Increase formal volunteering	Existing (Target)	Higher is better	Lindsay Murray	No survey 2014/15	23%	No data available	No data available	No data available	25%
LL6	Increase the number of visitors to Gateshead	New (Tracker)	Higher is better	Lindsay Murray	New	New	1,003,215	Not comparable	Not comparable	To increase
LL7	No of new social enterprises supported	New (Tracker)	Higher is better	Lindsay Murray	New	New	Baseline	No data available	No data available	To Track
LL8	No. of visits to libraries per 1,000 population	New (Target)	Higher is better	Lindsay Murray	New	New	5,034 visits per 1000 (2014/15)	4,382 visits per 1000 (2014/15)	4,281 visits per 1000 (2014/15)	5,100 visits per 1,000
Gateshead people who care about their local area and share responsibility for making and keeping our environment the best it can be:										
LL9	Improve the recycling rate	Existing (Target)	Higher is better	Colin Huntington	35.91%	45%	33.1%	37.58% (2014/15)	44.9% (2014)	45%
LL10	Increasing homes in the highest energy efficiency bands	Existing (Target)	Higher is better	Peter Udall	54.66%	53%	54.56%	No comparable data	No comparable data	60%

LL11a	Reducing Council carbon emissions - actual	Existing (Target)	Lower is better	Peter Udall	15.3%	7% 35.00% Cumulative	Available summer 2016	Available summer 2016	Available summer 2016	35.00% Cumulative
LL11b	Reducing Council carbon emissions – weather corrected	Existing (Target)	Lower is better	Peter Udall	12.7%	7% 35.00% Cumulative	Available summer 2016	Available summer 2016	Available summer 2016	35.00% Cumulative
LL12	% of renewable/low carbon/energy generated locally	New (Target)	Higher is better	Peter Udall	1.5%	12%	Available summer 2016	Available summer 2016	Available summer 2016	16.80%

Live Well Gateshead	Indicator: Existing/ New/ Equality	Desired Direction	Reporting Officer	Year End 2014/15 (RAG/ TREND)	Target 2015/16	Year End 2015/16 (RAG)	North East (RAG)	National (RAG)	Target 2020
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The destination of choice for families with a range of excellent and affordable housing options:

LW1	Increase the number of affordable homes	New (Target)	Higher is better	Andrew Marshall	24,788 Baseline 31 Mar 15	New	Data released Sept 2016	Data released Sept 2016	Data released Sept 2016	To be confirmed
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A place where children have the best start in life:

Equality Objective: Support vulnerable groups at most risk of poverty and deprivation

LW26	No. of people undertaking sport and activity recreation in those aged 16+ (3x 30 mins per week)	Existing (Tracker)	Higher is better	Lindsay Murray	25.7%	25%	23.1% (Oct 2013- Sept 2015)	23.6%	17.6%	37.00%
LW35a	Accessibility to public transport a) Access to main centres (daytime)	Existing (Tracker)	Higher is better	Anneliese Hutchinson	57%	57%	Available summer 2016	Available summer 2016	Available summer 2016	57%
LW35b	b) Access to main centres (evening)				52%	52%	Available summer 2016	Available summer 2016	Available summer 2016	52%
LW35c	c) Access to key employment (daytime)				61%	62%	Available summer 2016	Available summer 2016	Available summer 2016	62%
LW35d	d) Access to key employment (evening)				43%	41%	Available summer 2016	Available summer 2016	Available summer 2016	41%
LW36a	People killed or seriously injured (KSI) in Road Traffic Collisions - % change over base year	Existing (Tracker)	Higher is better	Anneliese Hutchinson	15.85%	11.00%	20%	19.94%	No data	24%
LW36b	Children killed or seriously injured (KSI) in Road Traffic Collisions - % change over base year	Existing (Tracker)	Higher is better	Anneliese Hutchinson	24.53%	31.00%	37%	26.99%	No data	44%